

Published based on [What You Must Know About Asiana Airlines](#)

What You Must Know About Asiana Airlines

Asiana Airlines in the past was most viewed as being a South Korean airline, which it actually is. However, it has little by little turned into a favorite with travelers in terms of Asian destinations. With a lot of world business travelers flying to places such as China, Japan, South Korea, the Philippines, and others, Asiana Airlines has helped to service an increasing demand. The following are some of the things that have helped to make Asiana Airlines successful.

Among the major accomplishments that Asiana Airlines has achieved is a five star rating by Skytrax - something that only a few other airlines have managed to do. Skytrax is known as the most comprehensive rating site in the world and rates airlines between one and five based on every single aspect of air travel. It only gives five stars to those airlines that consistently demonstrate the highest level of service, both on the ground and while flying. The airlines rated by this system, which has been around since 1999, consistently live up to the ratings they receive. Winning a five star rating four years in a row is proof positive that Asiana Airlines is one of the top worldwide airlines.

You can choose between three different levels of service with Asiana Airlines: First class, Business class, and Travelers. Other airlines offer economy class flight service but Asiana Airlines offers Travelers Class service instead. Customer reviews in various travel publications reveal that the food on Asiana Airlines flights is above average airline fare as well. Western and Asian cuisines are widely available on Asiana Airlines menus. In addition to entertainment centers and laptop ports, Travelers Class passengers are provided with comfortable reclining seats. The level of attentiveness and courteousness by flight attendants on these flights is also widely recognized. By doing this, everyone who travels with Asiana Airlines is able to have a pleasant experience and not just those who pay extra for Business or First Class.

Business Traveler magazine gave three awards in 2010 for their "Best in Business Travel" awards including: Best In-Flight Services in the World, Best Flight Attendants in the World, and Best Overall Customer Service. The awards ceremony recognized many different airlines for excellence and was hosted at the Sofitel Hotel in Los Angeles on December 2010. Business Traveler is a publication that serves international business travelers, informing them about the latest travel news and making recommendations on hotels, airlines and other travel related services. The very fact that Asiana Airlines has been singled out for these prestigious awards lets travelers know that this airline has a solid record of customer service. Asiana Airlines has accomplished a great deal for a company that has only been in business for 22 years. While the growth of Asian businesses overall can take some of the credit there is no denying that this airline has made great strides to make sure it has satisfied customers. Today, when many airlines are struggling to meet rising energy costs and reconcile them with growing customer frustration, this is an impressive accomplishment.

About author :

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